

PRECAUTIONARY MEASURES Covid 19

Dear guests,
in our effort to make your holidays not only pleasant but also safe we took some measures and precautions according to the health protocol of the EODY (National Organisation of Public Health)

Although there hasn't been any covid-19 case in Samothraki so far and the island is considered one of the safest in Greece, please follow the rules in order to help us to stay all healthy.

GENERALLY

- According to the health protocol of EODY, we need more time to clean the room which has to be ventilated for at least 4 hours. Therefore the **compulsory check out time is now 11:00 a.m. and the check in time is 15:00**. Please comply with the rule.
- For precautionary reasons it is forbidden for **non-customers** or anyone who does not have a special invitation from the owner to enter the hotel.
- Please come to the reception only if it is necessary.
- When you come to the reception, please keep the recommended distances.
- The kitchen is closed, neither breakfast nor coffee is served.
- Our staff has been informed and trained by the coordinator who has attended the certified seminar of the Ministry of Tourism
- Our staff's temperature is taken everyday.
- Our staff always wears the appropriate gear when cleaning.
- In case of a suspect case our hotel can take care of your transportation to the Medical Center of the island wearing and providing the appropriate gear.
- According to the law we are obliged to keep a record of the residents' and the visitors' contact information in case tracking is needed. We guarantee that this data will not be given or used for any other reason. After reading this leaflet, please fill in the attached word document and send it back to us.

AT THE ARRIVAL

- For safety reasons transportation service from and to the port is no longer provided.
- We welcome our guests at the outdoor yard in front of the reception, where our guests' temperature is taken.
- For safety reasons we can't enter your room so we won't give you a tour of the room at your arrival. Furthermore all written documents and leaflets have been forbidden and removed. Therefore, please make sure you read the e-leaflet "**About the Hotel & and the Island**" which will be sent to you after you have confirmed your reservation.
- Your room-key is given to you in a sealed bag after it has been disinfected.

IN THE ROOM

Your room has been cleaned according to the regulations and recommendations of EODY. Specifically:

- The room has been ventilated for at least 4 hours prior to your arrival.
- All surfaces have been cleaned with chlorine solution, Dettol Disinfectant Liquid or steam cleaner.
- Dishes have been washed with simple dish soap and vinegar and the sponge is changed for every guest.
- Remote control covers are changed for every guest. (do not tear them)
- Toilet paper is wrapped in separate packs so that you are sure that no prior guest has touched it.
- Bedding and towels have been washed according to EODY guidelines. Specifically:
 - *Bedding and towels have to be washed in a washing machine in 60o-90oC temperature using detergent. If the fabric can't be washed in high temperature, chlorine or other disinfectant should be added.*
 - *Disinfection of some fabrics and furniture can't be made with the use of chemicals. International Authorities recommend steam cleaners (70oC)*
 - *Fabrics and clothes that can't be washed in the washing machine should be exposed in the sun for at least 1 hour so that ultraviolet rays of the sun will inactivate the virus.*
- Strict observance of hygiene rules by the cleaning staff managing dirty laundry, using the appropriate gear (mask, gloves, robe)
- *Used bedding and towels should be placed in closed bags in order to be transferred to the laundry area.*
- *Careful separation – marking of dirty and clean bedding*
- All extra pillows and blankets have been removed from the wardrobes due to hygiene reasons and safe keeping. You can address to the reception if you need any of these.
- According to the law, no one but the residents can enter the room after check in

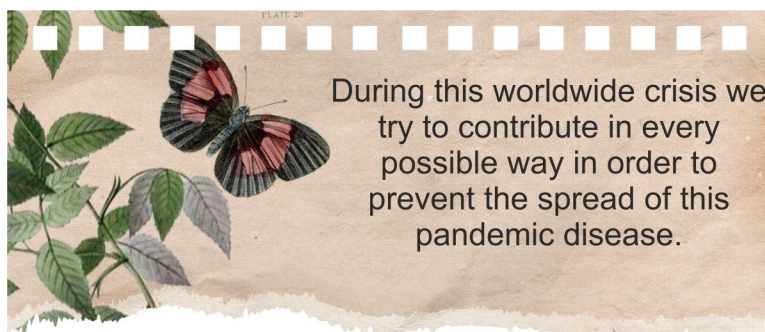
EVERYDAY CLEANING – CHANGE OF BEDDING

According to the EODY recommendations contact with the cleaning staff should be avoided in order to prevent spread of the disease. Therefore:

- Everyday cleaning is forbidden. Address to the reception when you want your room to be cleaned by our cleaning staff. Guests can ask for cleaning products to clean the room by themselves.
- There are small trash bags on the bathroom cabinet. You can dispose them at the **bins outside the hotel**. Otherwise, you can leave them in a **closed** bag outside your door and the staff will collect it.
- It is recommended that guests leave dirty laundry in a bag (you can find one in the wardrobe) outside their room and they be given clean bedding so that they will change the sheets by themselves. In case you want the housekeeping to change the sheets, please address to the reception. (under sheets are changed only at the arrival.)

BEACH

- Before you sit on a beach-bed, please disinfect it with antiseptic or with the solution which is in the bottle by the beach door.
- At the kiosk please use your own towels before sitting and disinfect the benches with antiseptic or with the solution which is in the bottle
- Please keep the recommended distances.



Thank you for your understanding and cooperation so that we are all [STAY SAFE](#)



The changes mentioned above in the way hotel Archondissa operates prevail where they contradict something that is mentioned on the rest of the website or our information leaflet.



The following measures are temporary until the end of the coronation pandemic. These measures can be changed (more or less strict) according to the laws or guidelines issued by the Ministries involved or EODY